CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This the 19th day of December' 2023

C.G.No.67/2023-24/Kadapa Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Member (Independent)

Between

N.Ramanaiah, D.No.4/12, Poliapparajupeta (V) Poli (P), Rajampet(M), Kadapa District.

Complainant

AND

- 1. Dy. Executive Engineer/O/Rajampet
- 2. Executive Engineer/O/Rajampet

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 14.12.2023 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

O1. The complainant during the Vidyut Adalat conducted on 14.11.2023 at Rajampet filed the complaint stating that he applied for a new agricultural service connection by paying necessary deposit amounts but the respondents did not allot Distribution Transformer (DTR).

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- o2. The said complaint was registered as C.G.No.67/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint the respondent No.1 herein conducted field inspection and found that under HVDS Scheme the construction wing by oversight missed erection of DTR and immediately they erected a new DTR and laid the line.
- **03.** Complainant absent. Heard the respondents through video conferencing.
- O4. Subsequent to filing of the complaint, the grievance of the complainant is resolved and the respondents erected new Distribution Transformer, laid the line and released the service connection and redressed the grievance of the complainant.
- 05. Since the grievance of the complainant was resolved, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
- The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this

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order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19th day of December'2023.

Jumy 19/12/23

Member (Technical)

G. Esevaranne 19/2

Member (Independent)

Documents marked

12/2023

For the complainant: Nil For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.